



THE HONG KONG POLYTECHNIC UNIVERSITY
DEPARTMENT OF COMPUTING SEMINAR SERIES

Computing Professionals in Society Seminar No. 2

Date : **10 November 2009 (Tuesday)**
Time : **6:30 pm – 9:30 pm**
Venue : **Room Y302**
The Hong Kong Polytechnic University

Topic 1: Building a Successful Career in IT: A CIO Perspective (6:30 pm – 7:30 pm)

Mr HP Suen
Chairman of Council, *it*SMF Hong Kong Chapter
& Head of Systems Assurance, The HK Jockey Club

In this part of the seminar, Mr Suen will present the case of the challenges of the IT division and the CIO at The Hong Kong Jockey Club; he will also discuss the professional requirements that contribute to the sustainability of IT career. In addition, Mr Suen will give a brief introduction to the *it*SMF (IT Service Management Forum), an organization for IT service management professionals.

Topic 2:-Digital Evidence Analysis (7:30 – 8:30 pm)

Mr Paul Jackson
Chief Inspector, Technology Crime Division, Hong Kong Police Force

This part of the seminar will provide a background on the current state of digital forensics, including:

- What is digital forensics?
- What must a forensic analyst know?
- What standards do analysts work towards?
- What tools are being used?
- What are the challenges?
- Where is forensics heading?
- How to become a forensic examiner?

The presentation will also discuss in broad terms some case studies and will describe how the HK Police build their professional capability. Lastly, the talk will explore global cooperation – public/private partnerships and partnerships with academia.

Topic 3:-Professionalism in the HK IT industry - A pragmatic view (8:30 – 9:30 pm)

Mr Francis Lam
Project Manager, Professional Service, COL Limited

In this part of the seminar, Mr Lam will raise the following issues based on his actual experience as a seasoned project manager: Professionalism is more than doing a job!! How to create and maintain a high level of professionalism in workplace after we learnt? Francis will share some real life cases and dilemma in his work on ethical practice to demonstrate professionalism at any level of IT role by some simple attitude that we should bring in order to differentiate ourselves as an IT “Professional”.



THE HONG KONG POLYTECHNIC UNIVERSITY DEPARTMENT OF COMPUTING SEMINAR SERIES

Invitation
: are
welcome

The Speakers

Mr Lam is Project Manager of Professional Services Division in COL Limited. He has 15 years of diversified information management experience, progressing from a COBOL programmer, and implementation consultant in various Information Management domains (e.g. ERP, ECM, KM, BPM), to a manager of both Business Intelligence and Enterprise Content Management operation. In his current role, he acts as an interface and solution owner in defining and managing strategies & tactics to ensure an efficient and effective delivery of projects to customers. Mr. Lam holds a Master in Information Management & Systems (Monash University, Australia), BBA (Hons) in Information Systems (Lingnan University) plus a number of professional qualifications including CISSP and Certified Six Sigma Black Belt.

Mr. Suen is currently Head of System Assurance at the IT Division of Hong Kong Jockey Club. Before this assignment, Mr. Suen spent 11 years managing IT Operations, and his IT career includes working at IT operations department of HSBC, Bank of America, Bank of China and Hongkong International Terminals. He spent part of his career as MVS system programmer and IT auditor at Bank of Montreal, Canada.

Mr. Suen obtained B. Comm. Degree from McGill University, Canada, and completed the Kellogg-HKUST Executive MBA Degree in 2001. His professional qualification includes Certified Information Systems Auditor (CISA) in 1993 and Manager's Certificate (Distinction) in IT Service Management in 2004, ITIL Expert 2008 and Certified Software Tester (CSTE) in 2008.

Mr. Suen was Hon. Treasurer and Vice President (Internal Affairs) of the Hong Kong Computer Society from 1999 to 2003, and a member of Committee on IT Training and Development of VTC from 2000 to 2007. Mr. Suen has a strong passion of IT Services Management and is the Chairman of *itSMF* Hong Kong Chapter

Mr Jackson – See attachment